Safeguarding & Child Protection Policy 2024 – 2025

Document Information	
Policy approved by	Denbighshire Education and Children's Services
Date approved	September 2024
Date implemented	Version 7 September 2024
Policy owner	DCC
Review date	September 2025

DCC Model Safeguarding & Child Protection Policy 2024 – 2025

Contents

Safeguarding Personnel and Contact Numbers....6

1. Description of School....7

2. Description of Policy Formation and Consultation Process....7

3. Preface....8

4. Introduction....9

4.1. What is Safeguarding?....9

4.2. The Prevent Duty – What to do if you have a concern....11

4.3. Local Authority Safeguarding Obligations....11

4.4. School Safeguarding Obligations....12

4.4.1. The Governing Body: (Ref 6)....12

4.4.2. The Head Teacher....13

4.4.3. The Designated Safeguarding Lead....16

4.4.4. All Staff....18

4.4.5. Others....20

5. Children Services....22

6. Prevention....23

6.4. The Prevent Duty....23

6.5. The Prevent Duty – What to do if you have a concern....24

7. Procedures....25

8. Professionals Strategy Meeting....26

9. Support 26

10. Children with Special / Additional Needs (ALN) 28

11. Supporting Staff 28

12. Allegations made against Members of Staff 29

13. Safer Recruitment 30

14. School Site Security 31

15. North Wales Safeguarding Board (NWSB) 32

16. Equality and Diversity 33

17. Confidentiality & Information Sharing 33

18. Related Polices (All policies must be followed alongside this Policy) 35

18.4. School Policies 35

18.5. Local Authority www.denbighshire.gov.uk 36

18.6. National http://gov.wales/ 36

19. Compliance with this Policy 38

20. Appendix A – Definitions of Safeguarding 39

20.1. Definition of Safeguarding 39

20.2. Definition of Child Protection 39

21. Appendix B – Categories of Risk of Harm 40

22. Appendix C – Indicators of Harm 41

22.1. Physical Abuse 41

22.2. Physical Abuse - Indicators in the Child 41

22.3. Physical Abuse - Emotional/Behavioural presentation 44

22.4. Physical Abuse - Indicators in the Parent 44

22.5. Physical Abuse - Indicators in the family/environment.....45

22.6. Emotional Abuse 45

22.7. Indicators in the Child 46

22.8. Emotional Abuse - Indicators in the Adult.....47

22.9. Emotional Abuse - Indicators in the Family/Environment 47

22.10. Neglect 48

22.11. Neglect - Indicators in the Child - Physical Presentation 48

22.12. Neglect - Indicators in the Child - Development.....49

22.13. Neglect - Indicators in the Child - Emotional/Behavioural Presentation.....49

22.14. Neglect - Indicators in the Parent 49

22.15. Neglect - Indicators in the Family/Environment 50

22.16. Sexual Abuse 51

22.17. Sexual Abuse - Indicators in the Child - Physical presentation.....51

22.18. Sexual Abuse - Indicators in the Child - Emotional/Behavioural Presentation.....52

22.19. Sexual Abuse - Indicators in the Parents.....52

22.20. Sexual Abuse - Indicators in the Family/Environment 53

23. Appendix D – When a Child Discloses about Another Child 54

23.1. Wales Safeguarding Procedures 2019 54

24. Appendix E – Steps to take where a child is to be spoken with to ascertain whether a child protection concern exists 57

25. Appendix F – Steps to Take when Meeting with a Young Person to Ascertain Whether the Harmful Sexual Behaviour (HSB) Protocol Applies or a Sexual Relationship Presents a Risk of Harm to Them 58

26. Appendix G - Daily Contractor/Visitor Log 60

27. Appendix H – Information Sharing 61

28. Appendix I – Process for all Education Service Staff 62

29. Appendix J – Education Safeguarding Training Strategy 63

DCC Model Safeguarding & Child Protection Policy 2024 – 2025

Safeguarding Personnel and Contact Numbers

Safeguarding Personnel	Contact Details
Governor with responsibility for Safeguarding:	Ruth Roberts
Head Teacher:	Tristan Hughes
Designated Safeguarding Person:	Tristan Hughes
Deputy Safeguarding Person:	David Harris
2nd Deputy Safeguarding Person:	Llinos Rowlands
3rd Deputy Safeguarding Person:	
Education Services Safeguarding Officer:	Mr Wayne Wheatley wayne.wheatley@denbighshire.gov.uk **01824 708064**
Education Welfare Service Help Desk	**01824 708064**
Children and Family Services CFS Children's Gateway	**01824 712200** All referrals are to be sent to: cfsgateway@denbighshire.gov.uk
Out of Hours Emergency Duty Team	8.30 am – 5 pm Mon-Thurs / Fri 4.30 pm **0345 0533116**
Safeguarding and Reviewing Unit	**01824 708391**

N. B. All staff will have access to this policy, which can be found on the SharePoint platform through Hwb and all staff will sign to the effect that they have read and understood the contents.

Please use your Hwb e – mail address to access SharePoint.

DCC Model Safeguarding & Child Protection Policy 2024 – 2025

1. Description of School

1.1. Ysgol Hiraddug is an English Medium primary school, situated in Dyserth, Denbighshire. There are currently 183 full time and 23 part time pupils on roll.

2. Description of Policy Formation and Consultation Process

2.1. Welsh Government Circular: 158/2015 Keeping Learners Safe and other documents listed in Circular 158/2015

2.2. Together we'll Keep Children and Young People Safe as we rebuild from COVID-19 Non – statutory guidance for practitioners July 2020

2.3. Welsh Government Circular No: 009/2014 Safeguarding Children in Education - Handling allegations of abuse against teachers and other staff

2.4. Welsh Government Circular: 002/2020 Disciplinary and Dismissal Procedures for school based staff

2.5. Procedures for Reporting Misconduct and Incompetence in the Education Workforce in Wales Guidance 168/2015

2.6. Staffing of Maintained Schools (Wales) (Amendment) Regulations 2014

2.7. Welsh Government Guidance 'Model' Safeguarding Policy

2.8. Wales Safeguarding Procedures 2019

2.9. Denbighshire County Council - Review of Child Protection - 2014

2.10. Social Services and Wellbeing Act -2014

DCC Model Safeguarding & Child Protection Policy 2024 – 2025

3. Preface

3.1. The Local Authority supported schools by preparing a draft policy for consultation with staff following a Review of Safeguarding and Child Protection within Denbighshire in 2014.

3.2. Consultation was undertaken between Denbighshire County Council, lead representatives from the school cluster groups, unions, legal counsel and independent experts. The consultation exercise involved consultation with the Governing Bodies and specifically with the Governor responsible for child protection and the nominated Child Protection Officer. Views and opinions from this thorough consultation exercise were collated, analysed, considered and an amended draft policy was developed.

3.3. The Final policy was formally shared with the Denbighshire County Council Corporate Safeguarding Board and the Multi Agency Professional Forum [North Wales RSCB CPR Group] on 18 June 2015. The 'Model' Safeguarding Policy was formally provided to all schools on 18 June 2015. This policy was reviewed between January 2016 and June 2016 and formally provided to all schools on 1 September 2016.

3.4. Tristan Hughes, the school Designated Safeguarding Lead submitted the reviewed and revised school policy to the Governing Body on November 24th 2021 where it was approved and recorded within the minutes of the meeting.

4. Introduction

4.1. What is Safeguarding?

4.1.1. Safeguarding is protecting children from abuse, neglect or other kinds of harm, and educating those around them to recognise the signs and dangers. Safeguarding and promoting the well-being of all children attending a school is defined for the purposes of this policy as (Section 175 of the Education Act 2002. And Section 3 of the Social Services and Well-being (Wales) Act 2014):

- Protecting children from risk of abuse, neglect or other kinds of harm;
- Preventing impairment of children's health or development;
- Ensuring that children grow up in circumstances consistent with the provision of safe and effective care; and
- Taking action to enable all children to achieve the best outcomes

4.1.2. The safeguarding of children is of utmost importance at NAME OF SCHOOL. School should provide a secure and inclusive environment in which children and young people can flourish and grow. In order to achieve this, wide ranging measures have been put into place, by way of policies, as outlined in Section 17.

4.1.3. Safeguarding children and young people who are at risk of abuse and neglect inevitably involves uncertainty, ambiguity and fallibility due to the limited knowledge, predictions about the child's future welfare are imperfect, and there is no definitive way of balancing the conflicting rights of parents and children. However, it is a fundamental principle that the protection of children from harm is the responsibility of all practitioners working with children as outlined in the Wales Safeguarding Procedures 2019. Parents and the public rightly expect high standards from practitioners to safeguard children but achieving them is challenging for all working in this field.

4.1.4. Denbighshire County Council and the Governing Body of Ysgol Hiraddug fully recognise the contribution it makes to child protection and safeguarding and moreover the aim is not just to minimise the danger to children but to maximise their health and welfare.

4.1.5. The terms ‘child protection’ and ‘safeguarding’ mean different things to different people and it is for this reason that the Welsh Government have defined the terms; the definitions may be viewed at Appendix A.

4.1.6. The School Safeguarding Leadership Structure is as follows:

School Safeguarding Leadership Structure	
Governing Body	Strategic Overview
Head Teacher	Overall Leadership
Designated Safeguarding Lead	Management and Administration
All Staff	Legal duty to record and report child protection concerns

There are three main elements specifically with regard to the safeguarding of children:

a) Prevention through the teaching and pastoral support offered to pupils
b) Procedures for identifying and reporting cases, or suspected cases, of abuse. Because of our day to day contact with children, school staff are well placed to observe the outwards signs of abuse
c) Support to pupils who may have been abused.

4.1.7. This policy applies to all governors, staff and volunteers working in the school. Teachers, teaching assistants, mid-day supervisors, caretakers, secretaries, and office staff all of whom can be the first point of disclosure for a child.

4.1.8. As well as applying to the list of people set out above, it imposes personal obligations upon them.

4.1.9. **All staff MUST record and report any child protection problems, concerns or suspicions to the Designated Safeguarding Lead as soon as it is identified and practically possible and in any case, within 24 hours to Children and Family Gateway Service (see Appendix L).**

4.1.10. **This is not a matter of individual choice but a duty on individual practitioners to report concerns as outlined in the Wales Safeguarding Procedures 2019.**

4.2. The Prevent Duty – What to do if you have a concern

4.2.1. If a member of staff has a concern about a particular person or family your normal school safeguarding procedures should be followed, including discussing the Prevent concern with your designated safeguarding lead in school, and making a referral through to your local authority children's or adult's social care referral teams.

4.2.2. You can also contact your North Wales Police Prevent Officer who can talk to you in confidence about any concerns and help you gain access to support and advice.

4.3. Local Authority Safeguarding Obligations

4.3.1. A Local Authority shall make arrangements for ensuring that their education functions are exercised with a view to safeguarding and promoting the welfare of children. [Section 175 Education Act 2002].

4.3.2. The Local Authority will:

a) Prevention through the teaching and pastoral support offered to pupils

b) Procedures for identifying and reporting cases, or suspected cases, of abuse. Because of our day to day contact with children, school staff are well placed to observe the outwards signs of abuse
c) Support to pupils who may have been abused.

4.4. School Safeguarding Obligations

4.4.1. The Governing Body:

- Ensure the school has effective policies and procedures in place to deal with child protection and safeguarding matters.
- Ensure the school follows safe recruitment processes and to work closely with your service provider in the application and monitoring of these employment checks.
- Ensure the school has effective policies and procedures in place to deal with allegations of abuse against members of staff.
- Ensure that a site safeguarding risk assessment is completed annually in line with Health and Safety procedures.
- Monitor compliance with those policies and procedures.
- Ensure any deficiencies in relation to child protection arrangements are brought to its attention and remedied without delay.
- Ensure all staff undertake the appropriate training commensurate with their grade, in accordance with the LA's training strategy **Appendix K**.
- Ensure that a member of the Governing Body is nominated for liaising with the LA and other agencies as appropriate, in the event of allegations of abuse being made against the Head teacher.
- Review its policies and procedures annually

4.4.2. The Head Teacher

- Ensure that there is a designated senior member of staff, who has undertaken the appropriate and enhanced training required of the role. This role will be called the Designated Safeguarding Lead; the name of the Designated Safeguarding Lead and Deputy Safeguarding Person will be clearly displayed around the school.

- Ensure that a named Safeguarding Lead is always on site at the school or that appropriate arrangements are in place to ensure any safeguarding/Child Protection issues are dealt with by a trained and named Safeguarding Person.

- Ensure that there are formal arrangements in place to cover all school holidays. These arrangements must be shared with The Safeguarding and Reviewing Unit. (See contact number on the front page of the policy)

- Ensure that the matter is referred on the day of the concern being raised to the school as soon as practically possible and in any event, within 24 hours. Where there is uncertainty advice is always available via Children and Family Services Gateway or the Education Social Work Help Desk. (See contact numbers on the front page of the policy).

- Work closely with the Designated Safeguarding Lead and the designated governor for safeguarding, who will oversee the school's safeguarding and child protection policy and practice.

- Ensure staff with responsibility for safeguarding receive support and reflective practice regularly using the Support Framework Guidance on the DCC Hwb Sharepoint.

- Work with all members of the Governing Body to understand and fulfil all responsibilities.

- Recognise the role of the Designated Safeguarding Lead and arrange support and training. The Designated Safeguarding Lead within the school is a key

figure and will be provided with additional, enhanced and refresher training in accordance with the Local Authority Training Strategy (Appendix K)

- The Head teacher will have read and fully understood the Welsh Government Guidance: Circular No: 009/2014 - Safeguarding Children in Education - Handling allegations of abuse against teachers & other staff.

- Ensure every member of staff and every governor knows:

    - The name of the Designated Safeguarding Lead and their role,
    - The name of the designated Governor for safeguarding,
    - That they have individual legal duty for referring safeguarding and child protection concerns to the designated safeguarding lead within the agreed timescales,
    - That they have individual responsibility to take forward concerns to a Deputy Safeguarding Person if the Designated Safeguarding Lead is unavailable,
    - That they have a duty to follow up concerns and make referrals if necessary.

- Ensure that members of staff are aware of the need to be alert to signs of abuse and know how to respond to a pupil who may tell of abuse and know how to respond to a pupil who may disclose abuse.

- Ensure that parents have an understanding of the responsibility placed on the school and staff for child protection and safeguarding by setting out its obligations in the school brochure and other such documents/leaflets.

- Provide mandatory training for all staff so that they know:
    - Their Individual Responsibility,
    - The Agreed School Procedures,
    - The Need To Be Vigilant In Identifying Cases Of Abuse,
    - How To Support The Child Who Tells You About Abuse And Exploitation

- Appendix B provides the definitions of abuse/neglect/significant harm
- Appendix C provides the indicators of abuse/neglect/harm
- Appendix D provides advice on staff responsibilities - what to do?
- Appendix E provides advice on steps to take where a child is to be spoken to ascertain whether a child protection concern exits
- Appendix F provides advice on steps to take when meeting with a young person to ascertain whether the SHB protocol applies or a sexual relationship present a risk of harm to them
- Ensure that Notification is sent to the Education Safeguarding Officer and the local Children's Services named social worker and the Education LAC Officer for the child where the child resides if the school:
    - Should have to exclude a pupil on the child protection register, either for a fixed term or permanently,
    - Should have to exclude a pupil who is a 'Looked After Child (LAC), either for a fixed term or permanently,
    - If there is an unexplained absence of a pupil on the child protection register.
- Establish and maintain effective links with relevant agencies and schools as required, with particular focus on child protection matters, including attendance at initial review and case conferences, core groups and the submission of comprehensive written reports to the conferences. Schools will attend the above meetings and must not delegate this involvement after the initial case conference i.e. schools must attend all future meetings about a specific child after committing to attending core group meetings.
- Implement and share information shared by North Wales Police Operation Encompass referrals with staff who need to know daily.

- Ensure written records are kept of concern about children (noting the date, event, persons present during discussions, action taken, the reasons any decisions were taken including, if the decision is not to report), even where there is no need to refer the matter to Children's Services Immediately Appendix D.

- Ensure all records are kept secure and in locked locations (see Record Keeping Procedure).

- Adhere to the procedure set out in the Welsh Government guidance circular when an allegation is made against a member of staff Welsh Government Circular: 002/2020 - Disciplinary and Dismissal Procedures for School Staff and Welsh Government Circular: 009/2014 - (Handling allegations of abuse against teachers and other staff).

- Ensure that the recruitment and selection procedures are made in accordance with Welsh Government Circular: 158/2015 Chapter 5 and to work closely with your service provider in the application and monitoring of these employment checks.

4.4.3. The Designated Safeguarding Person

- Undertake the appropriate and enhanced training required of this role, as per the training strategy Appendix K.

- Be on the school site, or ensure that appropriate arrangements are in place in their absence, to ensure any safeguarding/child protection issues are dealt with by a trained and named Designated Safeguarding person.

- Refer the matter on the day of the concern being raised to them and in any event, within 24 hours. Where there is uncertainty advice is always available via Children and Families Gateway Service or the Education Welfare Service Help Desk. (See contact numbers on the front page of the policy).

- Work closely with all staff to oversee the school's safeguarding policy and practice.
- Support school staff with responsibility for safeguarding using the Support Framework Guidance DCC
- Work with all members of the Governing Body to understand and fulfill the school's responsibilities.
- Notify the Head Teacher and Governors of any non-compliance with the procedure or further training requirements.
- Be alert to signs of abuse and know how to respond to a pupil who may tell of abuse and know how to respond to a pupil who may disclose abuse.
- Upon receipt of Notification, ensure notification is also sent to the local Children's Services named social worker or Education LAC Officer where the child is resident if the school:
- should have to exclude a pupil on the child protection register, either for a fixed term or permanently,
- should have to exclude a pupil who is a 'Looked After Child (LAC), either for a fixed term or permanently,
- If there is an unexplained absence of a pupil on the child protection register.
- Establish and maintain effective links with relevant agencies and schools as required, with particular focus on child protection matters, including attendance at initial review and case conferences, core groups and the submission of written reports to the conferences. Schools will attend the above meetings and must not delegate this involvement after the initial case conference i.e. schools must attend all future meetings about a specific child after committing to attending core group meetings.

- Share information received from Operation Encompass to staff who need to know about the concerns with a child outlined in the referral from North Wales Police.

- Ensure written records are kept of concern about children (noting the date, event, persons present during discussions, action taken, the reasons any decisions were taken including, if the decision is not to report), even where there is no need to refer the matter to social services immediately Appendix D.

- Ensure all records are kept secure and in locked locations (see Record Keeping Procedure).

- Adhere to the procedure set out in the Welsh Government guidance circular when an allegation is made against a member of staff Welsh Government Circular: 002/2013 - Disciplinary and Dismissal Procedures for School Staff and Welsh Government Circular: 009/2014 - (Handling allegations of abuse against teachers and other staff).

- Ensure that the recruitment and selection procedures are made in accordance with Welsh Government Circular: 158/2015 Chapter 5

- The Child Protection Officer will have read and fully understood the Welsh Government Guidance: Circular No: 009/2014 - Safeguarding Children in Education - Handling allegations of abuse against teachers & other staff.

4.4.4. All Staff

- All Staff have a legal duty to record and report any child protection problems, concerns or suspicions to the Designated Safeguarding Lead as soon it is identified and practically possible and in any case within 24 hours to the Children and Family Services Gateway (see Appendix L). This is not a matter of individual choice. There is a legal duty to record and report your concerns on the day the allegation/concern has been raised.

- Understand their role and responsibilities to safeguard and promote the welfare of children.
- Be familiar with and follow the school's procedures and protocols for safeguarding and promoting the welfare of children and know who to contact in the school to express concerns about a child's welfare.
- Be alert to indicators of abuse and neglect.
- Have access to and comply with the Wales Safeguarding Procedures 2019.
- Understand the principles and practice contained in Keeping Learners Safe 2015 and Social Services and Wellbeing Act 2014.
- Have received safeguarding training to a level commensurate with their role and responsibilities.
- Know when and how to refer any concerns about child abuse and neglect to Children's Services or the Police.
- Know that a child, parent, caregiver, relative or member of the public who expresses concerns about a child's welfare to a professional and / or agency employee must never be asked to make a self-referral to Children's Services or the Police. The professional and/or agency employee must make the referral.
- Know that if any person has knowledge, concerns or suspicions that a child is suffering, has suffered or is likely to be at risk of harm, it is their legal duty to ensure that the concerns are referred to Children's Services or the Police, who have statutory duties and powers to make enquiries and intervene when necessary.

4.4.5. Others

- In addition to their duty and responsibility to make referrals, there are other ways in which everyone who works with children and families can contribute to the safeguarding of children and the child protection process:
    - Treat the child's welfare as paramount
    - Be alert and aware of the risks which individual abusers or potential abusers may pose to children
    - Recognise when a parent or caregiver has compromised parenting capacity, that is, problems which may affect their capacity to provide effective and appropriate care, or which may mean they pose a risk of harm to a child
    - Be aware of the impact and effects of abuse and neglect on children
    - Be aware children can be open to both criminal and sexual exploitation through county lines, individuals, and gangs
    - Have an understanding of the Social Services and Wellbeing Act 2014, which underpins the process of assessing needs, planning services and reviewing the effectiveness of service provision at all stages of work with children and families
    - Share and help to analyse information so that an informed assessment can be made of the child's needs and circumstances
    - Contribute as required to provide help or a specific service to the child or a member of their family as part of an agreed plan and contribute to the reviewing of a child's progress
    - Contribute as necessary at all stages of the child protection process
    - Contribute to regularly reviewing the outcomes for the child against specific shared objectives
    - Work co-operatively with the parents, unless this is inconsistent with the need to ensure the child's safety

- Be committed to fully co-operating with all other agencies in the interests of safeguarding children.

This is not a matter for individual choice.

4.4.6. The suspected abuse of a child must be reported to Children's Services or the Police, who are the agencies together with the NSPCC with statutory powers to investigate suspected abuse. Agencies must not undertake their own internal child protection enquiries, but refer their concerns. If the concern involves a member of staff, please see Section 10 of this policy.

5. Children Services

5.1. The Children & Families Support Gateway provides early help through information, advice and assistance for children, carers and their families in Denbighshire. The Support Gateway is the single point of access for members of the public or professionals to contact if they have any concerns about children, young people or vulnerable families.

5.2. All Child Protection referrals will be reviewed and processed within one working day. You are advised should your concerns relate to a child or young person that is at immediate risk of harm to report your concerns to North Wales Police via 101 or 999 depending on the severity of the situation. For all other Child Protection and Safeguarding concerns we advise you to submit your referral electronically and follow this up with a phone call to the Children & Families Support Gateway, this will assist them in prioritising referrals of a child protection and safeguarding nature.

How to Contact Children & Families Support Gateway	
Information advice & assistance	**01824 712200**
Enquiries can also be emailed to:	
Normal level security email or can access via Egress Switch Secure Date Exchange	cfsgateway@denbghshire.gov.uk
Secure email via UK Government Connect Secure Extranet	cfsgateway@denbighshire.gcsx.gov.uk

6. Prevention

6.1. Under the new Social Service and Wellbeing Act 2014 schools have a duty to identify early the needs of all children/young people with the purpose of prevention and protection. The link to how you raise concerns is here

6.2. We recognise that good self-esteem, confidence, supportive friends and good lines of communication with a trusted adult helps to safeguard children. The school will therefore:

- Establish and maintain an ethos where children feel secure and are encouraged to talk, and are listened to
- Ensure that they know all adults in the school who can be approached if they are worried or in difficulty
- Include in the curriculum activities and opportunities for PSE which equip children with the skills they need to stay safe from abuse and to know who to turn to for help

6.3. Include in the curriculum material which will help children develop realistic attitudes to the responsibilities of adult life, particularly with regard to child care and parenting skills (as appropriate). There should be a private place where children/young persons can talk to the appropriate adult. Professionals should not go to this private place alone with the child/young person.

6.4. The Prevent Duty

6.4.1. Under the Counter Terrorism and Security Act 2015 the school has a statutory duty to have due regard to the need to prevent people from being drawn into terrorism. For schools this means:

- Teaching a broad and balanced curriculum which promotes spiritual, moral, cultural, mental and physical development of students and prepares them for the opportunities, responsibilities and experiences of life and must promote community cohesion.
- Providing safe spaces in which students can understand and discuss sensitive topics, including terrorism and the extremist ideas that are part of terrorist ideology, and learn how to challenge these ideas
- Be mindful of their existing duties to forbid political indoctrination and secure a balanced presentation of political issues
- Protect students from extremism and the risk of radicalisation in the same way as they protect them from other forms of harm and abuse.

6.4.2. This is one element within our overall school arrangements to safeguard and promote the welfare of all children in line with our statutory duties a copy of our prevent policy is available on the school web-site and Denbighshire County Council web-site in the education section.

6.5. The Prevent Duty – What to do if you have a concern

6.5.1. If a member of staff has a concern about a particular person or family your normal school safeguarding procedures should be followed, including discussing the Prevent concern with your designated safeguarding lead in school, and making a referral through to your local authority children's or adult's social care referral teams.

6.5.2. You can also contact your North Wales Police Prevent Officer or School Police Liaison Officer who can talk to you in confidence about any concerns and help you gain access to support and advice.

- Child Exploitation CCE Criminal Exploitation, CSE Child Sexual Exploitation

- Child at Risk Describes an individual under the age of 18 years who is experiencing or is at risk of abuse, neglect or other kinds of harm
- Domestic Abuse and Violence
- Female Genital Mutilation
- Trafficking
- VAWDASV Violence against women, domestic abuse and sexual violence

6.5.3. We will also have considered individual procedural guidance on:

- Prevent Guidance - Counter Terrorism and Security Act 2015 (Statutory Duty of schools)
- Safeguarding and Promoting the Welfare of Unaccompanied Asylum Seeking Children and Young People

7. Procedures

7.1. We will comply with the Wales Safeguarding Procedures 2019 that have been endorsed by the North Wales Local Safeguarding Children Board. The new Wales Safeguarding Procedures can be downloaded as an App for school staff to access more conveniently. See link here.

7.2. If a referral is required, click on the link here.

7.3. We will consider the safeguarding responsibilities in specific circumstances outlined in the Wales Safeguarding Procedures 2019 (Glossary).

7.4. All children who are interviewed as part of any safeguarding investigation should be allowed to express their views as to who (if any) will be the appropriate adult in an interview situation. Advice must be sought from Children's Service Gateway in relation to the appropriate involvement of family or school staff in the attendance of any interview with the child or young person.

8. Professionals Strategy Meeting

8.1. The purpose of a strategy meeting is to share and discuss in detail all the information held by school regarding the nature of your concerns and sharing views and concerns about service support with a family.

8.2. Please note: This use of a strategy meeting is not a replacement to making appropriate referrals to children's services on a child.

This process is to address cases where evidence exists where better working together across services could address the concerns raised by school.

The strategy called by school could potentially reduce the amount of time and resources used by contacting individual agencies for advice and support and updates on a pupil, by providing a coherent plan that school, agencies and family can agree upon in the best interests of the child.

9. Support

9.1. Under the new Social Service and Wellbeing Act 2014 schools have a duty to assess and support the child in terms of both strengths and weaknesses in keeping the child safe.

9.2. Children who are abused or witness violence may find it difficult to develop a sense of self-worth and to view the world as benevolent and meaningful. They may feel helplessness, humiliation and some sense of self-blame and be deeply affected.

9.3. The school may be the only stable, secure and predictable element in the lives of children at risk. Nevertheless, when at school their behaviour may be challenging and defiant or they may be withdrawn.

9.4. The school must support the pupil through a safety plan which is clearly developed and understood by all parties recording decisive actions. This includes:

- The content of the curriculum to encourage self-esteem and self-motivation with liaison and support from the appropriate commissioned services.
- The school ethos will promote a positive, supportive and secure environment and give pupils a sense of being valued
- The School's behaviour policy is aimed at supporting vulnerable pupils in school. All staff will agree on a consistent approach, which focuses on the behaviour of the child but does not damage the pupil's sense of self-worth.
- The school will endeavour to ensure that the pupil knows that some behaviour is unacceptable, but s/he is valued and not to be blamed for any abuse that has occurred
- The liaison with other relevant agencies. This could include, but is not limited to Social Services and other support agencies such as Child and Adolescent Mental Health Service, Educational Psychology Service, Behaviour Support Services, Education Welfare Service and Advocacy Service
- Keeping records and notifying Children's Services as soon as there is a concern

9.5. **When a pupil on the Child Protection register leaves the school, the school must transfer the child protection/safeguarding information file to the new school immediately and inform the Headteacher of the new school and the allocated Social Worker in Children's Services. Any safeguarding file on a child must be sent separately to the child school file to ensure confidentiality and mark the safeguarding file for the attention of the Head Teacher of the new school. The Wales Accord on the Sharing of Personal Information (WASPI) link outlines organizational responsibilities in relation to the sharing of sensitive information.**

10. Children with Special / Additional Needs (ALN)

10.1. Statistically, children with behavioural difficulties and disabilities are most vulnerable to abuse. School staff who deal with children with varying disabilities, sensory impairment and/or emotional and behaviour problems will be particularly sensitive to signs of abuse.

10.2. School staff need to have a high level of awareness with children who have ALN and promote a culture where children are able to make their wishes and feelings known in respect of their care and treatment.

10.3. Making sure all children with ALN know how to raise concerns if they are worried or angry about something and giving them access to a range of adults with whom they can communicate. Children with communication difficulties should have available to them at all times a means of being heard.

10.4. Children with ALN who are interviewed as part of any safeguarding investigation should be allowed to express their views as to who will be the appropriate adult in an interview situation. Advice must be sought from Children's Service Gateway in relation to the appropriate involvement of family or school staff in the attendance of any interview with the child or young person.

11. Supporting Staff

11.1. Staff working in the school, who have become involved with a child who has suffered harm, or appears to be likely to suffer harm may find the situation upsetting and/or professionally and morally difficult. Staff will be supported - by providing an opportunity and the time to talk through their anxieties either with their supervisor who may consider further support from the school the Designated Safeguarding Lead who has access to and knowledge of support available in school and through the local authority.

11.2. Section 5 of this policy provides other examples of the support the school will provide.

11.3. The professional supervision / support of the Designated Safeguarding Lead is the responsibility of the school head teacher. The Local Authority has implemented a Support Framework guidance document jointly written with head teachers to assist schools in this key area of support to staff involved in safeguarding available on the Hwb Sharepoint.

12. Allegations made against Members of Staff

12.1. The school will follow the Welsh Government Circular No: 009/2014 Safeguarding Children in Education - Handling allegations of abuse against teachers and other staff.

12.2. The Head Teacher and Designated Safeguarding Lead will ensure that they are fully aware of the relevant legislation and guidance in relation to procedures required when an allegation is made against a professional and in particular:

- Welsh Government Guidance: Circular No: 009/2014 - Safeguarding Children in Education - Handling allegations of abuse against teachers & other staff
- Welsh Government Guidance: Circular No: 002/2020 - Disciplinary and Dismissal Procedures for School Staff
- Education Workforce Council (EWC) Code of Conduct.

12.3. The above guidance may be found on www.wales.gov.uk. The Head Teacher and Designated Safeguarding Lead will have their own individual copies of Circulars: 009/2014 and Circular: 002/2020 listed above and will have fully read and understood the guidance.

12.4. All staff must ensure that any allegation regarding an adult who is working with children is reported immediately to the Head Teacher or the Designated

Safeguarding Lead, this will include all school staff, volunteers, governors, occasional workers or contractors and those staff who are not on the school site but come into contact with children i.e. those who transport children to/from school, school crossing patrols etc.

12.5. Allegations against members of staff should be brought immediately to the attention of the Head Teacher (or the Chair of Governors and the Head of Education). If the allegation is against the Head Teacher, then the Chair of Governors must be informed who in turn must immediately inform the Head of Education. For ease of reference this person will be known as the 'Case Manager'. (If the allegations against a member of staff are reported to the Designated Safeguarding Lead, then the Head Teacher must immediately be informed.)

12.6. The Head Teacher (or Chair of Governors in the case of a Head Teacher) as the Case Manager, has overall responsibility for any safeguarding allegation.

12.7. In the first instance the Case Manager should immediately discuss the allegation with the Local Authority Education Safeguarding Officer within Education who will also support the school with how to adhere to the Welsh Government guidance listed above. The Local Authority Education Safeguarding Officer should be informed of all allegations that come to a school's attention and appear to meet the criteria set out above so they can consult with the Local Authority Designated Officer/LADO within Children's Services and the police, as appropriate.

12.8. Governing Bodies are responsible for dealing with staff disciplinary matters in all maintained schools and should refer to Welsh Government Guidance: Circular No: 002/2020 - Disciplinary and Dismissal Procedures for School Staff and the Safeguarding Children in Education: handling allegations of abuse against teachers and other staff.

13. Safer Recruitment

13.1. The school will adhere to the Welsh Government Circular: 158/2015 Keeping Learners Safe/Chapter 5. All members of staff, volunteers and governors will be required to hold an up to date Disclosure and Barring Service (DBS) disclosure

certificate. The school will maintain a record of all staff DBS disclosure dates and ensure that renewals are timely.

13.2. A written log of all daily supply staff, volunteers and contractors will be kept clearly listing where the DBS disclosure is available or a risk assessment will be formulated in lieu of an available DBS disclosure.

13.3. The Head Teacher retains responsibility for ensuring that all persons attending the school site are appropriately risk assessed in circumstances where DBS disclosures are unavailable.

13.4. The school will also adhere to DCC safer recruitment practice with regard to receiving and checking references of people prior to appointment, person specifications, candidate information packs, job descriptions, interviews, and induction training.

13.5. The school will adhere to the Local Authority Recruitment Procedures and the Welsh Government Safer Recruitment Guidance.

14. School Site Security

14.1. The school is a safe and secure place for pupils to learn and develop learning and social skills. The physical safety of pupils when on school site is of paramount importance. Access to the school site is strictly monitored and reviewed in line with the Local Authority guidance on the Health and Safety of school premises. This must include regular planned auditing of the school site.

14.2. A safeguarding school site audit must be undertaken annually and discussed and recorded formally through the governing body of the school. The school's Health and Safety Policy is available to review on request from the Head Teacher.

14.3. All daily visitors and users of the school site are required to sign in and out of school premises. They will clearly list the company for whom they work and the reason for the visit or use of the school site.

14.4. All users of the school premises beyond the school day be checked by the head teacher to ensure their suitability to be on site. The head teacher must do this either by viewing the users DBS disclosure or by carrying out a check with the agency to see or verify a current DBS exists for the staff.

14.5. If neither of the options above are available a risk assessment must be completed. This risk assessment must clearly list the control measures employed by the school to safeguard the children. This will include all activities outside school hours including evening, weekends and holiday periods as agreed by the Head teacher. A daily contractors' list may be used as attached. Appendix G.

15. North Wales Safeguarding Board (NWSB)

15.1. North Wales Safeguarding Board (NWSB) is a statutory body which co-ordinates, monitors and challenges its partner agencies in safeguarding children in North Wales. The objectives of the NWSB are to PROTECT children in its area who are experiencing or at risk of abuse, neglect or other kinds of harm and PREVENT children who are experiencing or at risk of experiencing abuse, neglect or other kind of harm.

15.2. Denbighshire Council is a statutory partner of this Board. Members of the Board are referred to as relevant partners under Part 7 of the Social Services and Well- being (Wales) Act 2014

15.3. Schools should be aware of the work of the Safeguarding Board. Each school should be updated through subscribing to the NWSB's website.

15.4. Schools are encouraged to attend events and training by the NWSB. On -line Training is also offered by NWSB.

15.5. Schools may need to be involved in the Child Practice Review process. Schools will work closely with Children Services and Education in such circumstances to ensure that requests for information and documentation is responded to timely. School may also need to attend Learning Events during a

review process. School staff will receive support and guidance from Education and Children's Services in order to participate fully in these events.

16. Equality and Diversity

16.1. The school is committed to ensuring that all children and young people gain maximum benefit from their education regardless of ethnic origin, sex, age, sexual orientation, disability, religious belief or non-belief, use of BSL or other languages, nationality, responsibility for dependents or any other reason which cannot be shown to be justified.

16.2. In order to make sensitive and well informed professional judgments about a child's needs and a parent's capacity to respond to their child's needs, it is important that school staff will be sensitive to differing family patterns, and lifestyles and to child rearing patterns that vary across different racial, ethnic and cultural groups.

17. Confidentiality & Information Sharing

17.1. The school recognises that all matters relating to child protection and safeguarding are confidential, however there is a balance between child protection and the right to privacy, as outlined below.

17.2. The Head Teacher and/or the Child Protection Officer will disclose any information about a pupil to other members of staff on a need-to-know basis only. There is a professional responsibility to share information with other agencies in order to safeguard children.

17.3. Staff will understand that they cannot promise a child to keep secrets, which might compromise the child's safety or wellbeing.

17.4. In order to make soundly based decisions there is a need to understand the general principles of sharing information identifiable to a child and/or young persons or their parents/carers. The safety and welfare of a child or young person must be the first consideration when making decisions about sharing information about them.

17.5. There must be a legal basis for sharing information and a legitimate purpose for doing so. When dealing with confidential information we will need to be satisfied that there is either:

- a statutory obligation to disclose
- expressed or implied consent from the persons involved or
- an overriding public interest in disclosing information

17.6. The Data Protection Act is not a barrier to sharing information but provides a framework to ensure that personal information about living persons is shared appropriately.

17.7. Until the development of inter-agency information-sharing protocols all staff will seek advice from the Child Protection Officer and/or the Head Teacher with regard to the sharing of any information.

17.8. The Head Teacher and Child Protection Officer will be fully aware of the guidance surrounding the Data Protection Act and the guidance surrounding the sharing of information:
Wales Accord on the Sharing of Public Information (WASPI) framework

17.9. For ease of reference the Seven Golden Rules for Information Sharing may be viewed at Appendix H.
NOTE: that the 7 golden rules are taken from the gov.uk web site and covers the information contained in the Welsh Government WASPI information.

18. Related Polices (All policies must be followed alongside this Policy)

18.1. It is a term of this policy that these documents are read and complied with.

18.2. It is also a term of this policy that risk assessments are documented and securely stored in relation to any activities or persons as required in the following policies.

18.3. Where appropriate please provide a link to the relevant information.

18.4. School Policies

18.4.1. NB. Schools will need to ensure they quote the full title of the school policies for this section. Advice and guidance on model policies is available in the first instance via the Education Safeguarding Officer.

- Behaviour & Anti-Bullying
- Permission for Creation of Digital or Media images
- Photographing & Videoing
- Contact with Pupils
- Prevent Duty
- Supervision of activity with Children not on the school site
- Health & Safety
- First Aid
- Site Security
- Attendance
- Induction of volunteers
- The Design of the curriculum
- Internet safety
- Equal Opportunities
- Whistleblowing

- School Equality Plan

18.5. Local Authority www.denbighshire.gov.uk

DCC Web pages are currently under development so direct links are not available to a number of the policies below.

Please contact the relevant service for advice and guidance in the first instance.	
Physical Intervention/Positive Handling(Statutory)	Please contact the Behaviour Support Service directly
Denbighshire County Council Attendance Policy	On DCC Hwb Sharepoint
DCC Recruitment and Selection Procedure (which includes safer recruitment practices) covering new starters, contractors and volunteers.	Please contact HRDIRECT
DCC E. Safety/Safe Use of the Internet	Please contact the Education Safeguarding Officer
DCC Whistle Blowing Policy	DCC Whistle Blowing Policy
DCC Equality Plan	School Strategic Equality Plan
Equal Opportunities	DCC website Equality, Diversity and Human Rights

18.6. National – Welsh Government website

- Welsh Government Circular: 158/2015 Keeping Learners Safe

- Welsh Government Circular No: 009/2014 Safeguarding Children in Education - Handling allegations of abuse against teachers and other staff.

- Welsh Government Circular: 002/2020 Disciplinary and Dismissal Procedures for School Based Staff

- Safeguarding Procedures 2019

19. Compliance with this Policy

19.1.1. All staff must read and understand this policy, including the appendices and related policies which are commensurate with the individual roles and responsibilities. All staff must then print and sign their name in the table below.

19.1.2. Any new staff must comply with the same at the very earliest opportunity.

Read and Understood Model Safeguarding & Child Protection Policy			
Name	Position	Signature	Date

20. Appendix A – Definitions of Safeguarding

20.1. Definition of Safeguarding

20.1.1. **Safeguarding and Protecting is everybody's responsibility** (*Wales Safeguarding Procedures 2019*).

20.1.2. Safeguarding is protecting children from abuse, neglect or other kinds of harm, and educating those around them to recognise the signs and dangers. Safeguarding and promoting the well-being of all children attending a school is defined for the purposes of this policy as (*Section 175 of the Education Act 2002 and Section 3 of the Social Services and Well-being (Wales) Act 2014)*:

- protecting children from risk of abuse, neglect or other kinds of harm;
- preventing impairment of children's health or development;
- Ensuring that children grow up in circumstances consistent with the provision of safe and effective care; and
- Taking action to enable all children to achieve the best outcomes

20.2. Definition of Child Protection

20.2.1. Child protection is a part of safeguarding and promoting welfare. This refers to the activity, which is undertaken to protect specific children who are suffering or are at risk of suffering significant harm as a result of abuse or neglect.

21. Appendix B – Categories of Risk of Harm

21.1. **The category, or combination of categories, used in registration will indicate to those consulting the register the primary presenting concerns at the time of registration**. (*Wales Safeguarding Procedures 2019*).

21.2. A child is abused or neglected when somebody inflicts harm, or fails to act to prevent harm. Children may be abused in a family or in an institution or community setting, by those known to them or more rarely by a stranger. A child or young person **up to the age of 18 years** can suffer abuse or neglect and require protection via an inter-agency child protection plan.

Categories of Risk or Harm	
Physical Abuse	May involve hitting, slapping, over or misuse of medication, undue restraint, or inappropriate sanctions
Emotional and Psychological Abuse	Threats of harm or abandonment, coercive control, humiliation, verbal or racial abuse, isolation or withdrawal from services or supportive networks, witnessing abuse of others
Sexual Abuse	Forcing or enticing a child or young person to take part in sexual activities, whether or not the child is aware of what is happening, including: physical contact, including penetrative or non – penetrative acts: non - contact activities such as involving children looking at. or in the production of pornographic material or watching sexual activities or encouraging children to behave in sexually inappropriate ways,
Financial	**This category will be less prevalent for a child but indicators could be** Not meeting their needs for care and support which are provided through direct payments or: Complaints personal property is missing.
Neglect	Failure to meet basic physical, emotional, or psychological needs which is likely to result in impairment of health or development.

22. Appendix C – Indicators of Harm

22.1. Physical Abuse

22.1.1. Physical abuse may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating, or otherwise causing physical harm to a child. Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces, illness in a child.

22.2. Physical Abuse - Indicators in the Child

22.2.1. **Bruising**

It is often possible to differentiate between accidental and inflicted bruises. The following must be considered as non-accidental unless there is evidence or an adequate explanation provided:

- Bruising in or around the mouth
- Two simultaneous bruised eyes, without bruising to the forehead (rarely accidental, though a single bruised eye can be accidental or abusive)
- Repeated or multiple bruising on the head or on sites unlikely to be injured accidentally, for example the back, mouth, cheek, ear, stomach, chest, under the arm, neck, genital and rectal areas
- Variation in colour possibly indicating injuries caused at different times
- The outline of an object used, e.g. belt marks, hand prints or a hair brush
- Linear bruising at any site, particularly on the buttocks, back or face
- Bruising or tears around, or behind, the earlobe/s indicating injury by pulling or twisting
- Bruising around the face
- Grasp marks to the upper arms, forearms or leg
- Petechial haemorrhages (pinpoint blood spots under the skin), commonly associated with slapping, smothering/suffocation, strangling and squeezing.

22.2.2. **Fractures**

Fractures may cause pain, swelling and discolouration over a bone or joint. It is unlikely that a child will have had a fracture without the carers being aware of the child's distress. If the child is not using a limb, has pain on movement and/or swelling of the limb, there may be a fracture. There are grounds for concern if:

- The history provided is vague, non-existent or inconsistent
- There are associated old fractures
- Medical attention is sought after a period of delay when the fracture has caused symptoms such as swelling, pain or loss of movement
- Rib fractures are only caused in major trauma such as in a road traffic accident, a severe shaking injury or a direct injury such as a kick.

22.2.3. Skull fractures are uncommon in ordinary falls, i.e. from three feet or less. The injury is usually witnessed, the child will cry, and if there is a fracture, there is likely to be swelling on the skull developing over 2 to 3 hours. All fractures of the skull should be taken seriously.

22.2.4. **Mouth Injuries**

Tears to the frenulum (tissue attaching upper lip to gum) often indicates force-feeding of a baby or a child with a disability. There is often finger bruising to the cheeks and around the mouth. Rarely, there may also be grazing on the palate.

22.2.5. **Poisoning**

Ingestion of tablets or domestic poisoning in children under 5 is usually due to the carelessness of a parent or carer, but it may be self-harm even in young children.

22.2.6. **Fabricated or Induced Illness**

Professionals may be concerned at the possibility of a child suffering significant harm as a result of having illness fabricated or induced by their carer. Possible concerns are:

- Discrepancies between reported and observed medical conditions, such as the incidence of fits
- Attendance at various hospitals, in different geographical areas
- Development of feeding/eating disorders, as a result of unpleasant feeding interactions
- The child developing abnormal attitudes to their own health
- Non-organic failure to thrive - a child does not put on weight and grow and there is no underlying medical cause
- Speech, language or motor developmental delays
- Dislike of close physical contact
- Attachment disorders
- Low self-esteem
- Poor quality or no relationships with peers because social interactions are restricted
- Poor attendance at school and under-achievement

22.2.7. **Bite Marks**

Bite marks can leave clear impressions of the teeth when seen shortly after the injury has been inflicted. The shape then becomes a more defused ring bruise or oval or crescent shaped. Those over 3cm in diameter are more likely to have been caused by an adult or older child. A medical/dental opinion, preferably within the first 24 hours, should be sought where there is any doubt over the origin of the bite.

22.2.8. **Burns and Scalds**

It can be difficult to distinguish between accidental and non-accidental burns and scalds. Scalds are the most common intentional burn injury recorded. Any burn with a clear outline may be suspicious, e.g. circular burns from cigarettes, linear burns from hot metal rods or electrical fire elements, burns of uniform depth over a large area, scalds that have a line indicating immersion or poured liquid. Old scars indicating previous burns/scalds, which did not have appropriate treatment or adequate explanation. Scalds to the buttocks of a

child, particularly in the absence of burns to the feet, are indicative of dipping into a hot liquid or bath.

22.2.9. The following points are also worth remembering:

- A responsible adult checks the temperature of the bath before the child gets in.
- A child is unlikely to sit down voluntarily in a hot bath and cannot accidentally scald its bottom without also scalding his or her feet.
- A child getting into too hot water of his or her own accord will struggle to get out and there will be splash marks

22.2.10. **Scars**

A large number of scars or scars of different sizes or ages, or on different parts of the body, or unusually shaped, may suggest abuse.

22.3. Physical Abuse - Emotional/Behavioural presentation

- Refusal to discuss injuries
- Admission of punishment which appears excessive
- Fear of parents being contacted and fear of returning home
- Withdrawal from physical contact
- Arms and legs kept covered in hot weather
- Fear of medical help
- Aggression towards others
- Frequently absent from school
- An explanation which is inconsistent with an injury
- Several different explanations provided for an injury

22.4. Physical Abuse - Indicators in the Parent

- May have injuries themselves that suggest domestic violence
- Not seeking medical help/unexplained delay in seeking treatment

- Reluctant to give information or mention previous injuries
- Absent without good reason when their child is presented for treatment
- Disinterested or undisturbed by accident or injury
- Aggressive towards child or others
- Unauthorised attempts to administer medication
- Tries to draw the child into their own illness
- Past history of childhood abuse, self-harm, false allegations of physical or sexual assault
- Parent/carer may be over-involved in participating in medical tests, taking temperatures and measuring bodily fluids
- Observed to be intensely involved with their children, never taking a much-needed break, nor allowing anyone else to undertake their child's care
- May appear unusually concerned about the results of investigations which may indicate physical illness in the child
- Wider parenting difficulties may (or may not) be associated with this form of abuse
- Parent/carer has convictions for violent crimes

22.5. Physical Abuse - Indicators in the family/environment

- Marginalised or isolated by the community
- History of mental health, alcohol or drug misuse or domestic violence
- History of unexplained death, illness or multiple surgery in parents and/or siblings
- Past history of childhood abuse, self-harm, false allegations of physical or sexual assault or a culture of physical chastisement

22.6. Emotional Abuse

22.6.1. Emotional abuse is the persistent emotional maltreatment of a child such as to cause severe and persistent adverse effects on the child’s

emotional development. It may involve conveying to children that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person.

22.6.2. It may include not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate. It may feature age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond the child's developmental capability, as well as overprotection and limitation of exploration and learning, or preventing the child participating in normal social interaction. It may involve seeing or hearing the ill-treatment of another. It may involve serious bullying (including cyber-bullying), causing children frequently to feel frightened or in danger, or the exploitation or corruption of children. Some level of emotional abuse is involved in all types of maltreatment of a child, though it may occur alone.

22.7. Emotional Abuse - Indicators in the Child

- Developmental delay
- Abnormal attachment between a child and parent/carer, e.g. anxious, indiscriminate or no attachment
- Aggressive behaviour towards others
- Child scapegoated within the family
- Frozen watchfulness, particularly in pre-school children
- Low self-esteem and lack of confidence
- Withdrawn or seen as a 'loner' - difficulty relating to others
- Over-reaction to mistakes
- Fear of new situations
- Inappropriate emotional responses to painful situations
- Neurotic behaviour (e.g. rocking, hair twisting, thumb sucking)
- Self-harm
- Fear of parents being contacted
- Extremes of passivity or aggression

- Drug/solvent abuse
- Chronic running away
- Compulsive stealing
- Low self-esteem
- Air of detachment - 'don't care' attitude
- Social isolation - does not join in and has few friends
- Depression, withdrawal
- Behavioural problems, e.g. aggression, attention seeking, hyperactivity, poor attention
- Low self-esteem, lack of confidence, fearful, distressed, anxious
- Poor peer relationships including withdrawn or isolated behaviour

22.8. Emotional Abuse - Indicators in the Adult

- Domestic abuse, adult mental health problems and parental substance misuse may be features in families where children are exposed to abuse.
- Abnormal attachment to child, e.g. overly anxious or disinterest in the child
- Scapegoats one child in the family
- Imposes inappropriate expectations on the child, e.g. prevents the child's developmental exploration or learning, or normal social interaction through overprotection.
- Wider parenting difficulties may (or may not) be associated with this form of abuse

22.9. Emotional Abuse - Indicators in the Family/Environment

- Lack of support from family or social network.
- Marginalised or isolated by the community.
- History of mental health, alcohol or drug misuse or domestic violence.
- History of unexplained death, illness or multiple surgery in parents and/or siblings of the family

- Past history of childhood abuse, self-harm, somatising disorder or false allegations of physical or sexual assault or a culture of physical chastisement

22.10. Neglect

22.10.1. Neglect is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development. Neglect may occur during pregnancy as a result of maternal substance abuse. Once a child is born, neglect may involve a parent or carer failing to:

- Provide adequate food, clothing and shelter (including exclusion from home or abandonment);
- Protect a child from physical and emotional harm or danger;
- Ensure adequate supervision (including the use of inadequate care-givers); or
- Ensure access to appropriate medical care or treatment
- May also include neglect of, or unresponsiveness to, a child's basic emotional needs.

22.11. Neglect - Indicators in the Child - Physical Presentation

- Failure to thrive or, in older children, short stature
- Underweight
- Frequent hunger
- Dirty, unkempt condition
- Inadequately clothed, clothing in a poor state of repair
- Red/purple mottled skin, particularly on the hands and feet, seen in the winter due to cold
- Swollen limbs with sores that are slow to heal, usually associated with cold injury
- Abnormal voracious appetite

- Dry, sparse hair
- Recurrent/untreated infections or skin conditions, e.g. eczema or persistent head lice, scabies, diarrhoea
- Unmanaged/untreated health or medical conditions, including poor dental health
- Frequent accidents or injuries

22.12. Neglect - Indicators in the Child - Development

- General delay, especially speech and language delay
- Inadequate social skills and poor socialisation

22.13. Neglect - Indicators in the Child - Emotional/Behavioural Presentation

- Attachment disorders
- Absence of normal social responsiveness
- Indiscriminate behaviour in relationships with adults
- Emotionally needy
- Compulsive stealing
- Constant tiredness
- Frequently absent or late at school
- Poor self-esteem
- Destructive tendencies
- Thrives away from home environment
- Aggressive and impulsive behaviour
- Disturbed peer relationships
- Self-harming behaviour

22.14. Neglect - Indicators in the Parent

- Dirty, unkempt presentation

- Inadequately clothed
- Inadequate social skills and poor socialisation
- Abnormal attachment to the child, e.g. anxious
- Low self-esteem and lack of confidence
- Failure to meet the basic essential needs, e.g. adequate food, clothes, warmth, hygiene
- Failure to meet the child's health and medical needs, e.g. poor dental health, failure to attend or keep appointments with health visitor, GP or hospital, lack of GP registration, failure to seek or comply with appropriate medical treatment, failure to address parental substance misuse during pregnancy
- Child left with adults who are intoxicated or violent
- Child abandoned or left alone for excessive periods
- Wider parenting difficulties may (or may not) be associated with this form of abuse

22.15. Neglect - Indicators in the Family/Environment

- History of neglect in the family
- Family marginalised or isolated by the community.
- Family has history of mental health, alcohol or drug misuse or domestic violence.
- History of unexplained death, illness or multiple surgery in parents and/or siblings. Family has a past history of childhood abuse, self-harm, somatising disorder or false allegations of physical or sexual assault or a culture of physical chastisement.
- Dangerous or hazardous home environment including failure to use home safety equipment; risk from animals
- Poor state of home environment e.g. unhygienic facilities, lack of appropriate sleeping arrangements, inadequate ventilation (including passive smoking) and lack of adequate heating
- Lack of opportunities for child to play and learn

22.16. Sexual Abuse

22.16.1. Sexual abuse involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening.

22.16.2. Activities may involve physical contact, including assault by penetration (for example, rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing.

22.16.3. They may also include non-contact activities, such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse (including via the internet).

22.16.4. Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children

22.17. Sexual Abuse - Indicators in the Child - Physical presentation

- Urinary infections, bleeding or soreness in the genital or anal areas
- Recurrent pain on passing urine or faeces
- Blood on underclothes
- Sexually transmitted infections
- Vaginal soreness or bleeding
- Pregnancy in a younger girl where the identity of the father is not disclosed and/or there is secrecy or vagueness about the identity of the father
- Physical symptoms such as injuries to the genital or anal area, bruising to buttocks, abdomen and thighs, sexually transmitted disease, presence of semen on vagina, anus, external genitalia or clothing

22.18. Sexual Abuse - Indicators in the Child - Emotional/Behavioural Presentation

- Makes a disclosure.
- Demonstrates sexual knowledge or behaviour inappropriate to age/stage of development, or that is unusually explicit
- Inexplicable changes in behaviour, such as becoming aggressive or withdrawn
- Self-harm, e.g. eating disorders, self-mutilation and suicide attempts
- Poor self-image, self-harm, self-hatred
- Reluctant to undress for PE
- Running away from home
- Poor attention or concentration (in a world of their own)
- Sudden changes in school work habits, become a truant
- Withdrawal, isolation or excessive worrying
- Inappropriate sexualised conduct
- Sexually exploited or indiscriminate choice of sexual partners
- Wetting or other regressive behaviours, e.g. thumb sucking
- Draws sexually explicit pictures
- Depression

22.19. Sexual Abuse - Indicators in the Parents

- Comments made by the parent/carer about the child.
- Lack of sexual boundaries
- Wider parenting difficulties or vulnerabilities
- Grooming behaviour
- Parent is a sex offender

22.20. Sexual Abuse - Indicators in the Family/Environment

- Marginalised or isolated by the community.
- History of mental health, alcohol or drug misuse or domestic violence.
- History of unexplained death, illness or multiple surgery in parents and/or siblings of the family
- Past history of childhood abuse, self-harm, somatising disorder or false allegations of physical or sexual assault or a culture of physical chastisement
- Family member is a sex offender

This list is not exhaustive. For a fuller and deeper understanding of indicators of harm, refer to the All Wales Child Protection Procedures 2008 with regard to:

Identifying the risk of harm to an unborn child	Page 170
Abuse of children with disability	Page 173
Sexual exploitation of children	Page 174
Children who display sexually harmful behaviour	Page 178
A Child Perpetrator	Page 179
Unaccompanied Asylum Seeking Children	Page 182
Safeguarding and Promoting the Welfare of Sexually Active Young People – Protocol	Page 216
Protection of Children from Abuse via Information Technology	Page 226

23. Appendix D – When a Child Discloses about Another Child

23.1. Wales Safeguarding Procedures 2019

23.1.1. What to do if a Child tells you that they or another young person is being abused?

- Show the child that you have heard what they are saying, and that you take their allegations seriously
- Encourage the child to talk, but do not prompt or ask leading questions. Don't interrupt when the child is recalling significant events. Don't make the child repeat their account
- Explain what actions you must take, in a way that is appropriate to the age and understanding of the child
- Do not promise to keep what you have been told secret or confidential, as you have a responsibility to disclose information to those who need to know. Reporting concerns is not a betrayal of trust
- Write down as soon as you can and no later than 24 hours what you have been told, using exact words, if possible
- Record and Report your concerns to the Designated Safeguarding Lead. Do not delay
- Ask the Designated Safeguarding Lead what action they intend to take and record the response. If you are not satisfied with the action taken, consult with Social Services
- Do not worry that you may be mistaken. You will always be taken seriously by social services. It is better to have discussed it with somebody with the experience and responsibility to make an assessment
- Do not confront the alleged abuser (may be a young person themselves)
- Make a written note (See separate sheet) including what you did and the response that you received e. g. from the Designated Safeguarding Lead and record any follow up considerations, decisions and actions that you may take
- Review any action taken - **RECORD, REPORT AND REVIEW**

23.1.2. Factual observations to include child's comments verbatim:

23.2. Child's Comments

23.2.1. What did they actually say, quote their words, do not put asterisk instead of swear words or difficult words. Use actual words if you can remember or state that they were similar words used and that you are being approximate

23.3. Situation and Task

23.3.1. Where was the incident, what was the child supposed to be doing, was this usual task/situation for the child to be in, was this something that the child would not have experienced before. Were clear instructions given?

23.4. Others Present

23.4.1. How many other children were present, were any involved, what was their contribution to the incident?

23.5. Environmental Factors

23.5.1. Was there anything about the child's physical surroundings that affected their behaviour?

23.6. Other Adults Present

23.6.1. Do you need to cross-reference your account of the incident with anyone else's?

23.7. Adult's Comments

23.7.1. What words were actually spoken to the child at the end of the incident/event?

23.8. Written Record

23.8.1. Record the Time, Day and Place of the incident, any disclosure and the time that the notes were made. Recordings must be:

- **Timely**
  As soon as possible and within the same working day and if a child protection concern or referral as soon as practicably possible.
- **Factual**
  Do not record your opinion - imagine that you are a video camera watching the incident, and write a narrative that is descriptive but not over complicated.

23.9. Event/Incident Conclusion

23.9.1. How did the matter end, what was the child's behaviour like at the end of and after the incident? Describe your follow up actions e.g. informed the Designated Safeguarding Lead and provide this person with my notes of the incident. Where appropriate, provide a rationale for your decision.

23.9.2. **Note:** Not all items above will be relevant for all recordings, just be mindful of the headings and record information that is available, do not feel compelled to 'tick every box'

24. Appendix E – Steps to take where a child is to be spoken with to ascertain whether a child protection concern exists

24.1. Subject to any expressions of opinion by the Welsh Government in revised guidance, Designated Safeguarding Lead are advised to take the following steps where a child is to be spoken to in order to ascertain whether a child protection concern exists:

- The child should be offered the opportunity to have support from an adult of their choice at the meeting ("The Accompanying Adult" or "AA"), whether it is a member of school staff or a parent or other relative.
- The child's wish should normally be respected if it is practicable to comply with it (or unless the adult named is involved in some way in the concern being investigated). If it is not feasible to have that adult present, the child should be invited to nominate another adult. If the child does not feel able to make a choice, the Designated Safeguarding Lead should suggest someone appropriate.
- As stated above, the AA should be told of the purpose of the meeting in advance and be given a chance to discuss matters with the pupil. The AA should make it clear that he/she is there to support and advise the pupil, but should not promise that discussions between the pupil and him/her will be kept confidential, as there may be situations in which the AA is told matters that must be made known to the CPS, social services or the police.
- The AA should be made aware that he/she should not hesitate to intervene on behalf of the pupil if any aspect of the meeting is considered inappropriate.
- The AA should speak to the pupil after the meeting to seek to provide reassurance and support

25. Appendix F – Steps to Take when Meeting with a Young Person to Ascertain Whether the Harmful Sexual Behaviour (HSB) Protocol Applies or a Sexual Relationship Presents a Risk of Harm to Them

25.1. Subject to any expressions of opinion by the Welsh Government in revised guidance, Designated Safeguarding Lead are advised to take the following steps when speaking to a young person in a safeguarding and child protection context:

- Consideration needs to be given as to whether the meeting is appropriate under the applicable guidance and what its objective is.
- Consideration needs to be given to whether the pupil is likely to be vulnerable and any particular support needs identified.
- The number and identity of adults present at the meeting should be considered, and consideration given to whether their presence is necessary
- Consideration should be given to ensuring that the location of the meeting ensures sufficient privacy and confidentiality.
- Before the meeting starts, the pupil and any Accompanying Adult should be informed of the purpose of the meeting and the pupil given an opportunity to speak to an Accompanying Adult before the meeting starts. The pupil should be told that he/she can speak to the Accompanying Adult at any time.
- The pupil should be asked about matters in a sensitive way and invited to give an account. They should not be put under any pressure to do so.
- If at any stage it becomes clear that a formal referral to social services or the police needs to be made, the meeting must stop.
- Advice may need to be given to the pupil about how to conduct themselves in the future. Such advice should be given in a sensitive non-judgmental way.
- The meeting should conclude with reassurance being given to the pupil.

25.2. A full record should be made by the Designated Safeguarding Lead of the meeting.

26. Appendix G - Daily Contractor/Visitor Log

26.1. Safeguarding Information given to all Contractors and names of contractors obtained.

School Logo								
Daily Contractor Log								
Date	**Time In**	**Time Out**	**Name**	**Company**	**Reason for Visit**	**CP Info given**	**Risk Assessment**	
							Valid DBS No	
							Accompanied on site	
							Not in areas where lone pupils are	
							Valid DBS No	
							Accompanied on site	
							Not in areas where lone pupils are	
							Valid DBS No	
							Accompanied on site	
							Not in areas where lone pupils are	

27. Appendix H – Information Sharing

27.1. Information Sharing

27.2. 7 Golden Rules for Information Sharing

1. Remember that the Data Protection Act is not a barrier to sharing information but provides a framework to ensure that personal information about living persons is shared appropriately.
2. Be open and honest with the person (and/or their family, where appropriate) from the outset about why, what, how and with whom information will or could be shared, and seek their agreement unless it is unsafe or inappropriate to do so.
3. Seek advice if you are in any doubt, without disclosing the identity of the person where possible.
4. Share with consent where appropriate and where possible respect the wishes of those who do not consent to share confidential information. You may still share the information without consent if in your judgement that lack of consent can be overridden in the public interest. You will need to base your judgement on the facts of the case.
5. Consider safety and well-being: Base your information-sharing decisions on considerations of the safety and well-being of the person and others who may be affected by their actions.
6. Necessary, proportionate, relevant, accurate, timely and secure: Ensure that information you share is necessary for the purpose for which you are sharing it, is shared only with those people who need to have it, is accurate and up to date, is shared in a timely fashion and is shared securely.
7. Keep a record of your decision and the reasons for it - whether it is to share information or not. If you decide to share then record what you have shared, with whom and for what purpose.

28. Appendix I – Process for all Education Service Staff

28.1. Safeguarding – Reporting Safeguarding Concerns, Process to be followed by all Education Service Staff

28.1.1. **Section** 1: When you are concerned about a 'child' whilst you are working in a Denbighshire School staff must report their concern immediately to the School Designated Safeguarding Lead for advice and possible action and referral to Children Services.

All staff should keep up to date with who the Designated Safeguarding Lead is in the schools you support.

Your concerns should also be reported to your Team Leader/Manager where action is taken to refer a case (communication should be recorded via e-mail).

28.1.2. **Section 2**: When central staff become aware of a concern about a child out of school i.e. home visit, joint agency working, external provider working these concerns must be reported immediately to your Team Leader/Manager without delay. In the absence of your Team Leader/Manager you must report your concerns to one of the following officers

Safeguarding Personnel	Contact Details
Education Services Safeguarding Officer:	Mr Wayne Wheatley wayne.wheatley@denbighshire.gov.uk **01824 708064**
Behaviour Support Service / PRU Headteacher	Nicola Roberts nicola.roberts@denbighshire.gov.uk **01824 708064**
Education Managers	Mari Gaskell mari.gaskell@denbighshire.gov.uk **01824 708064**

29. Appendix J – Education Safeguarding Training Strategy

Denbighshire County Council

Education Safeguarding Training Strategy

Strategy for the provision of Training, Support and Advice by the Education Safeguarding Officer to Schools and Education Services

September 2020 – July 2021

DCC Model Safeguarding & Child Protection Policy 2024 – 2025

Contents

1. Introduction

2. National Context and Guidance

- Training
- Advice and Support
- Evaluation and Effectiveness

3. Training

- Provision of Training for School Staff
- Provision of training for Education Service Staff
- Advice and Support
- Evaluation and Effectiveness

4. Future Planning

- Training
- Advice and Support
- Evaluation and Effectiveness

DCC Model Safeguarding & Child Protection Policy 2024 – 2025

1. Introduction

The purpose of this strategy is to provide the framework for safeguarding training, support and advice services for schools and education services in Denbighshire. This is determined by the legal framework and statutory guidance, the North Wales Safeguarding Board business plan objectives and in accordance with the terms of reference of the NWSB.

The Safeguarding Children, and Safer Recruitment practice states that the Local Authority has a duty to provide support which ensures that schools are aware of their responsibilities for safeguarding children, monitor their performance, make available appropriate training, model policies and procedures, provide advice and support, and facilitate links and cooperation with other agencies statutory and non- statutory services.

In Denbighshire this support is provided by the Education Safeguarding Officer employed by Education and Children Services with a primary focus to keep children safe by contributing to:

Creating and maintaining a safe learning environment for children and young people

Identifying where there are child welfare concerns and taking action to address them, where appropriate, in partnership with other agencies, and

The development of children's understanding, awareness and resilience through the curriculum.

2. National Context and Guidance

Training

The Education Act 2002 section 175 for maintained school's states

"Local Education Authorities and the governing bodies of maintained schools and FE colleges to make arrangements to ensure that their functions are carried out with a view to safeguarding and promoting the welfare of children"

Keeping Learners Safe 158/ 2015: exercise its powers under section 175 of the Education Act 2002.

"Everyone in the education service shares an objective to help keep children and young people safe by contributing to:

Providing a safe environment for children and young people to learn in education settings, and

Identifying children and young people who are suffering or likely to suffer significant harm taking appropriate action with the aim of making sure they are kept safe both at home and in an education setting"

To equip staff to fulfil the above requirements the guidance sets out the training expectations on school staff. All staff who work with children in schools and governors of schools, should undertake training on safeguarding children that will enable them to fulfil their responsibilities in respect of safeguarding children effectively and that suitable refresher training to keep staff knowledge and skills up to date is also available. These staff should receive refresher training every year.

This Safeguarding training must go beyond staff attendance at training sessions arranged by schools in the future to a position which enables education and schools in Denbighshire to assess their staff through comprehensive training programmes that offer evaluation of staff understanding. This training will ensure both education and schools meet their duties to safeguard and promote the welfare of children. (Section 175) of the Education Act 2002

Schools also contribute through the curriculum by developing children's understanding and awareness and resilience. Estyn inspect against the extent to which schools fulfil their safeguarding responsibilities. In schools how effectively the safeguarding of learners is promoted, is a limiting grade on overall effectiveness. Creating a safe learning environment means having effective arrangements in place to address a range of issues.

These include the care and safeguarding arrangements, pupil health and safety, bullying, school security, tackling drugs and substance misuse and having in place the opportunity for children to discuss their concerns with well trained staff who understand the safeguarding agenda.

Advice and Support

Keeping Learners Safe 158/ 2015 Keeping Learners Safe Welsh Government guidance (158 /2015) current circular states that the Local Authority should ensure provision of:

- Model policies and Procedures
- Advice and support on safeguarding
- Facilitate links and co-operation between agencies
- Advice and support for designated staff dealing with individual cases
- Staff who can act by making “professional judgements” to resolve any difficulties
- Support for those with designated lead for “safeguarding” and to encourage and foster a good understanding and working relationship between them, children services social workers, and staff in other agencies involved in safeguarding children to develop effective partnership working

Evaluation and Effectiveness

Keeping learners safe 158/2015 states: -

“The local authority should monitor the compliance of maintained schools with this guidance, in particular in regard to the existence and operation of appropriate policies and procedures and the training of staff, including the senior person with designated responsibility for safeguarding. Bring any deficiencies to the attention of the governing body of the school and advise the action needed to remedy them “

“Work to ensure that organisations working or in contact with children, operate recruitment and human resources practices that take account of the need to safeguard and promote the welfare of children “

3. Training

Whole School Staff Training

On- line

Two options are available to schools from September 2020 these are:

- E- Learning Training (Educare Ltd) – Please contact the Administrator in your school
- HWB Welsh Government (on- line) Safeguarding training modules:
  - Keeping Learners Safe Module 1
  - Keeping Learners Safe Module 2
  - Keeping Learners Safe Module 3

Schools will have the choice to implement which ever e- learning programme they choose of the two recommended by Denbighshire County Council. This training must be implemented across the whole school staff group on an annual basis.

The training programmes are modula based learning which provides an assessment of the staff members understanding and score assessment at the completion of the training.

All staff must attain over a 75% pass mark on both the Educare and HWB programmes to successfully complete the training. This information forms part of the evaluation the school management team will be able to access and action where further training needs of individual staff are identified.

Staff who do not attain the pass / grading may be required to:

- Complete the training programmer for a second time.
- Complete particular modules only.
- Require specific training provided by school on the training programmer i.e. 1 to 1 support / group training needs.
- Referral to HR where the individual staff member is unable to pass the statutory training requirement for the post.

Provision of Safeguarding Training for School Staff and Governors:

Course:	Target Group:	Method of Provision:	Provided by:	Frequency Required and /or duration
Basic Safeguarding Awareness training and Responsibilities of individual staff	Whole staff group New staff & Volunteers	Educate – On line learning programme or Hwb Welsh Government programme which includes assessment & certification	Educare Hwb Welsh Government Approved External provider to schools	Annually At Induction of new staff and volunteers
Specific Training for Designated Safeguarding Leads & Headteachers	Designated Safeguarding Leads	DSL On- Line Teams Training Barnardos	Barnardos Training or approved provider	Annual and at induction of new post holders via open access to on –line training
School Governor with specific responsibility for Safeguarding	Specific Governors Whole Governing Body	Hwb Welsh Government e-learning programme to include assessment and certificate	Educare or Hwb	Bi- annually At induction of new staff or volunteers

	(Optional)	Bespoke training / workshops	Local Authority	As required
Bespoke training on specific issues requested by clusters Estyn inspections and safeguarding audits	Schools identified	Delivered via Taught Course or by commissioning Additional support as appropriate	Safeguarding Officer	TBC based on Training Needs Analysis
NQT's Induction Raising awareness of the importance of safeguarding	NQT's	Safeguarding Training Awareness session (Microsoft Teams)	Safeguarding Officer	One Hour
Specific issues training	School Designated Safeguarding Leads	Case Review Workshops and Action Learning Approach	Safeguarding Officer Children Services Safeguarding Unit	TBC
School Safeguarding audit tool	School management teams	Supporting the training needs analysis of staff	Safeguarding Officer	Annual Basis

DCC Model Safeguarding & Child Protection Policy 2024 – 2025

Provision of Training for Education Service Staff

Basic Safeguarding awareness training individual responsibilities	Education Service staff	E –learning programme with assessment certification	Educare or Hwb Welsh Government	Annual At Induction of new staff
Safeguarding for Managers / Team Leaders Newly appointed headteachers	Children Services and Education Service Management Teams	Level 3 one day course (Safeguarding Leadership one day course)	Training or approved provider	Annual and at induction of new post holders via open access course

Advice and Support

Education Page on DCC Website	Information included : Schedule of Training Links to guidance documents and procedures Model policies for safeguarding and e – safety Good practice area to share policies, practice in schools Contact details of Child Protection Coordinators School Safeguarding Audit

	Training courses available including NWSCB study days Any external relevant conferences and courses Joint training commissioned between Education, Schools and Children Services
Safeguarding Consultations	Safeguarding Officer will visit schools prior to Estyn inspections to provide support and ensure procedures and post inspection paperwork is thoroughly detailed and reflects the county and national guidelines. Education Welfare Service Helpdesk to Schools Available daily to schools and Education Services for advice and signposting concerns Receive and respond to immediate calls from schools and education services relating to safeguarding queries or provide advice or signposting on an individual matters, safeguarding issues or allegation against staff members. Liaise between school and children services where a child protection concern has been raised by either agency to support the school in ensuring immediate action. Helpdesk Contact No: -01824 - 708064

Evaluation, Effectiveness and Compliance

Safeguarding Audit	Schools safeguarding audit feedback report to schools referring to areas identified across the county that require improvement or gap analysis as part of the school and local authority improvement plans relating to safeguarding.

4. Thematic Training needs identified for 2020/21

Training

Specific advice in relation to commissioning training in response to current feedback from Headteachers and School Designated Safeguarding leads in schools will be provided in the following areas.

Exploitation (CCE) Child Criminal Exploitation for school staff what does this mean for Denbighshire schools

Children Missing Education how better can we work together to reduce risk and monitor these cases using the SIMS lost children database?

Managing challenging situations with parents (Family Law) that impact on schools daily work and contact with families specific advice by the EWO service and Legal Services.

The voice of the Child - Training for identified staff who attend conferences, reviews daily contact with support to children in schools.

Advice and Support

We will be proactive in using information provided in Estyn reports for those schools that have a lower rating on safeguarding. This will include offering support to those schools in post action plans to address the issues highlighted in the inspection reports of the school.

We will as part of the helpdesk enquiries from schools and education services log the advice given and actions taken from these contacts.

Evaluation and Effectiveness

The safeguarding audit will be reviewed to reflect any changes in guidance, together with any review of safeguarding by external consultants commissioned by education and annual report to the North Wales Regional Safeguarding Children Board.

Information from the audit will be fed in to the section 28 audit provided to the NWRSCB in respect of all agencies who work with children in Denbighshire on their effectiveness in safeguarding children.

Effectiveness of training provision – evaluation forms are completed at the end of each training delivery and the information will continue to be reviewed on an annual basis in addition to any immediate response that can be implemented.

This provides useful information for the continual review of the training strategy and any changes to the training plan.

The feedback from the evaluation forms will be included in the annual report to the North Wales Regional Safeguarding Children Board.

30. Appendix K – Children's and Family Support Gateway Contacts

This team will be responsible for responding to all contacts for information and advice as well as managing incoming referrals which relate to children, young people and their families. Any enquiries which relate only to adults will need to be directed to the new Single Point of Access (SPoA).

The contact details for the teams can be found below.

Enquiries or referrals relating to *Children*	Enquiries or referrals relating to *Adults*
Children and Families Support Gateway **Tel: 01824 712200** **Fax: 01824 712233** **Email: cfsgateway@denbighshire.gov.uk**	**Single Point of Access for Adults (SPoA)** **Tel: 0300 4561000** **Fax: 01824 712888** **Email: spoa@denbighshire.gov.uk**

There will be regular flow of information between the two teams regarding vulnerable families. However, if an enquiry or referral relates to both children and adults then it would be helpful to copy any emails to both addresses.

31. Appendix L – What is safeguarding – primary